

Street Level Health Project

Health Navigation Internship

Description and Responsibilities:

Street Level Health Project is seeking a Health Navigation Intern who will work with our Wellness and Prevention program, act as a fierce client advocate and support our efforts in building community. We believe that a central component to health is building strong communities, and empowering low-wage workers and uninsured people to access local resources and advocate for themselves. Our Wellness and Prevention program addresses health needs beyond clinical care by providing nutritious foods, community space, group health promotion activities and drop-in support in accessing local resources primarily to immigrant communities and uninsured or underinsured community members. The Health Navigator Intern will collaborate with the Wellness and Prevention team to provide drop-in assistance to community members with both simple and complex needs 1-2 days a week. Under the direction of the Wellness Program Manager, Health Navigator Intern will support SLHP clients across program areas to access services both within our agency and from external partners/service providers. This internship will involve a lot of client contact and requires effective communication and problem-solving. You will need to be sensitive to the obstacles community members face in everyday life (lack of transportation, illiteracy, language obstacles, fear of deportation, etc) and help them navigate our organization and the community. This internship will be especially good experience for anyone interested in public health issues, immigration, and social work.

Health Navigator Intern Responsibilities

Drop-in Referrals, Advocacy and Resource Navigation

- Greet and help register community members as they come to Street Level and provide guidance on navigating SLHP services.
- Provide clients with basic needs referrals, make ID cards, distribute hygiene kits and condoms, and support access to weekly food bank.
- Assist in linking community members to resources including housing, legal and basic need services.
- Support creating a safe and inclusive drop-in space that creates access to services.

Food Program and Outreach Support

- Engage in lunch program to provide general information and access to referral/clinic services
- Support community volunteers in set-up, distribution, and clean up of foodbank on Thursday mornings
- Support food bag program enrollment and general registration needs on Thursdays.

Program Support

- Utilize database to track participant information, referrals and case notes.

- Provide shift-based coverage drop-in space, serving as the primary contact for a diversity of community members including but not limited to recent immigrants, day laborers, low-income families and any other displaced/marginalized clients.
- Assist with creating, translating, and editing basic program documents
- Maintaining Salesforce records updated with current information on referral partnerships on referral partnerships.
- Work on other ongoing projects to support agency's mission.

Required Qualifications

- BILINGUAL IN ENGLISH AND SPANISH, strong written and verbal skills (no exceptions).
- Commitment to serving, empowering, and advocating on behalf of low-income immigrants.
- High level of independent work, self-direction and initiative, able to work effectively in a non-structured environment.
- Adaptability and creative problem-solving approach, experience working with volunteers.

Preferred Qualifications

- Knowledge of local, community and county resources, social services and health systems.
- Strong interest in social justice, social welfare, mental health, peer education
- Experience working with high-risk, marginalized clients at the intersection of system barriers.
- Interest in engaging community members in group and individual discussion in both English and Spanish.
- Mam and/or Cantonese speakers highly encouraged to apply.

Hours required:

One to two 4-6 hour shifts each week during the hours when we provide services: M-F, 9-5

Length of Commitment:

Minimum 3 months. Beginning and end dates are flexible.

Compensation:

Unfortunately we cannot provide a stipend. However, we serve a free lunch on M and W and the chance to work in a very tight-knit community.

Application instructions:

Email sivan@streetlevelhealthproject.org with a description of why you are interested in this internship, your level of Spanish fluency, and the hours you could dedicate to it. Please submit a resume also.

Our website: www.streetlevelhealthproject.org